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CAREER OPPORTUNITY

Wireless Installation and Repair Technician

Position Overview:

If you enjoy working outdoors (regardless the season), like troubleshooting and solving technical problems, can work independently but also enjoy being part of a team, have experience repairing small engines, equipment, machinery, vehicles or electronics, want to learn new skills and build a long-term career, and value working for a local company that cares about its employees and customers, we may have the career opportunity you've been searching for.

We provide on-the-job training for motivated individuals who have a strong work ethic, mechanical aptitude, and a willingness to learn.

Benefits

- Major Medical – Dental – Vision
- HSA – monthly company contribution
- HRA – annual Health Reimbursement savings
- Life Insurance
- Voluntary Life - \$100,000 Guaranteed Issue
- Short Term Disability Insurance
- Long Term Disability Insurance
- Workers Compensation
- 401(K) with Company Match
- Holiday Pay
- Paid Time Off
- Bereavement Leave
- Educational Reimbursement
- Educational Reimbursement

Perks

- Annual Membership at Costco, Sam's, Toledo Zoo, or Ft Wayne Zoo **OR** Membership Reimbursement for DoorDash, Walmart +, or Amazon Prime
- Gym Membership
- Wellness Program
- Free Internet with Managed Wi-Fi
- Discounted SFN Streaming TV Service
- Holiday Party
- Holiday Turkey and Ham
- Flexibility to Donate PTO Time
- Employee Bonus Plan
- Christmas Club Savings Plan
- Employer Owned Car
- Employer Provided Cellphone

Committed to deploying Innovative Broadband Technologies in our local Communities.

Soft Skills:

- Passionate about providing excellent customer service
- Strong communication skills, including empathic listening and understanding of client needs
- Ability to work independently while being part of a larger team
- Ability to provide productive solutions using problem-solving and critical thinking techniques

Noteworthy Thoughts:

- Must not be afraid of heights
- Must be able to pass a Human Performance Evaluation and an Illegal Substance Test
- Basic knowledge of computer configuration, networking and/or ethernet cabling is helpful
- Prior construction or wiring experience helpful but not required
- On-the-job training is provided

Wireless Installation and Repair Technician Job Description**Job Responsibilities:**

- Must have a valid driver's license due to daily travel within our geographical footprint and maintain insurability through our company policy
- Compliance with all MetaLINK OSP Standards and Procedures.
- Perform onsite customer installations and customer repairs
- Perform job from high places (i.e., poles and roofs) and complete work in elevated positions.
- The basic use and care of hand tools and mechanical equipment.
- Analyzing situations accurately and adopting an appropriate course of action.
- Following instructions accurately and complete assigned course of action.
- Work under close supervision and work unattended.
- Perform proper alignment and alignment testing
- Walk over all types of terrain in all kinds of weather while carrying tools and equipment, including ladders, and fully loaded tool belts.
- Adhere to quality, safe standards as established by Company policies and procedures:
 - a. Safety equipment must be maintained and worn at all times,
 - b. Safety gear may include, but not limited to; hardhats, safety glasses or face shields, harnesses, appropriate footwear, gloves, tower climbing gear, and overalls and/or appropriate clothing.
 - c. Clean up after customer installation; including, but not limited to, boxes, pieces of cable, sheetrock dust from cutting wall plate hole, etc.
- Set up equipment and test for proper functionality
- Must comply with Company and OSHA established safety policies and requirements
- Must be adept at working in adverse weather conditions.
- Responsibilities may require weekend and/or evening work
- Plan, prioritize and organize duties and responsibilities.
- Learn new skills via training manuals and other documentation resources with little assistance and attend in-service training, conferences, and meetings, as required.
- Provide MetaLINK information on existing and new product offerings and create sales opportunities.
- Be flexible and receptive to change.
- Ability to maintain confidentiality
- Understand, carryout and communicate oral and written directions.

The above statements are intended to describe the general level of work being performed. They are not to be construed as an exhaustive list of all responsibilities and skills required of personnel so classified.

Job Type: Full-time

Starting Pay Range: \$19.50 per hour, plus incremental increases.